

POLICY

QUALITY AND ENVIRONMENT

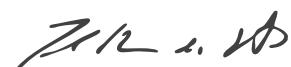
Sanitana's Quality and Environment Policy was developed in line with global business policies and the organization's future vision.

Top Management is committed to **integrating Quality and the Environment as tools to promote continuous improvement at all levels**, according to the following values:

- a) Offer products and services that achieve a high level of satisfaction and trust from our customers.
- b) Promote, for all those who collaborate with Sanitana, working conditions that are beneficial for their health and safety.
- c) Continuously improve the company's environmental performance, minimizing the environmental impacts resulting from its activity, namely through waste and emissions management, rationalization of material, water and energy consumption, among others and adopting sustainable practices in production processes and in the design and development of new products. Encouraging the involvement of internal and external employees in improving environmental performance and quality.
- d) To develop continuous training / information in the scope of Quality, Environment and Safety for all people who collaborate with the company.
- e) Encouraging suppliers to develop products that meet the requirements regarding quality levels and applicable environmental requirements.
- f) Manage its resources in order to ensure adequate technological development, providing cost improvement and optimizing its productivity in order to achieve the desired growth levels and integrating the sustainability variable, in order to contribute to a modern society, without compromising future resources.

In order to achieve the mentioned intentions, Sanitana relies on a group of well-prepared people, promoting team spirit, responsibility, the desire for continuous improvement and allocating the necessary resources to achieve its goals.

Sanitana's Top Management is committed to complying with all the requirements of the NP EN ISO 9001 and NP EN ISO 14001 standards, as well as all applicable legal and other requirements that the company subscribes to. It is also committed to continuously improving the effectiveness of its Quality and Environment Management System, in order to improve its environmental performance and guarantee the protection of the environment, including the prevention of pollution.



Paulo Moreira dos Santos
Managing Director

Quality Department

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